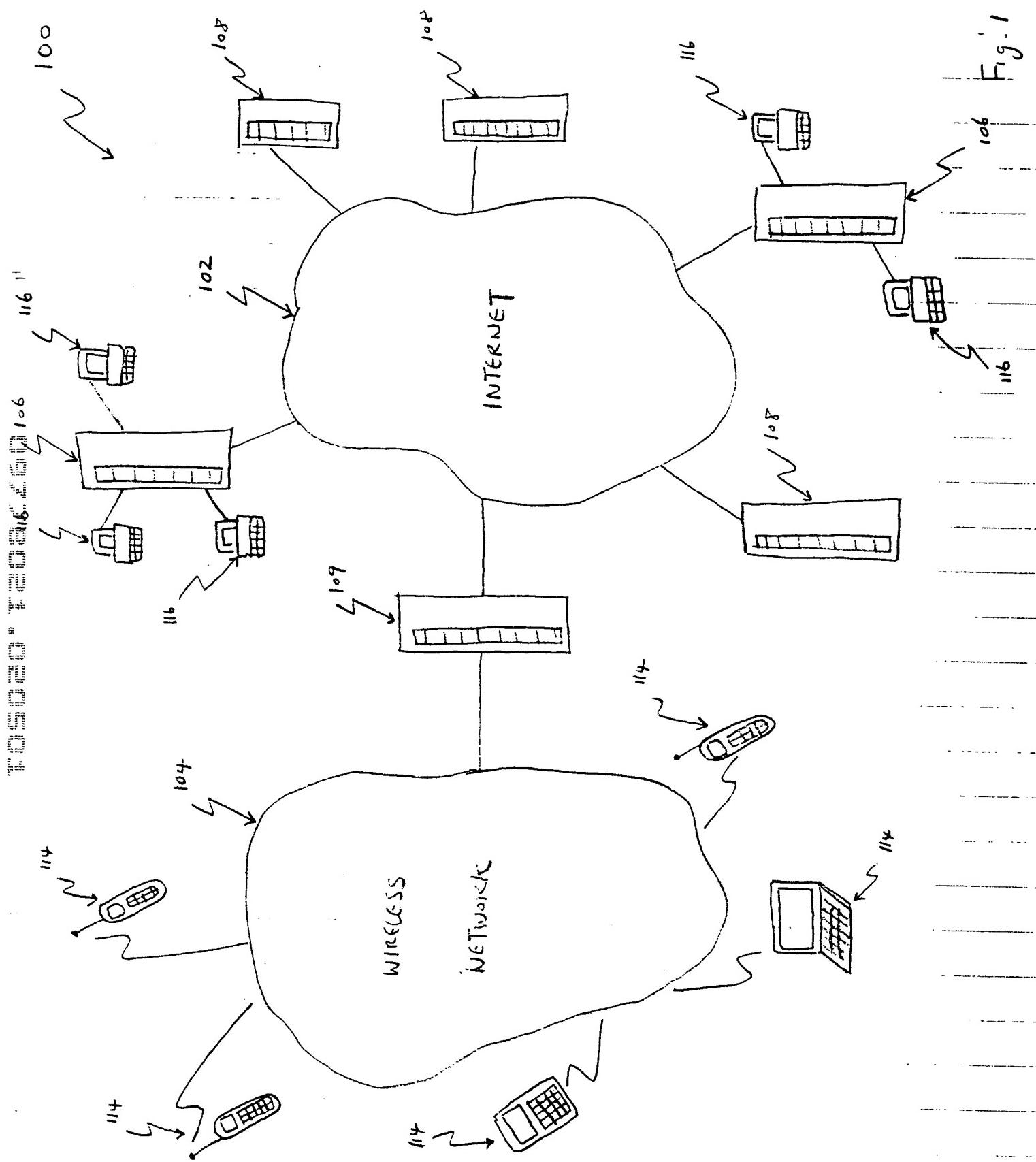


Fig. 1



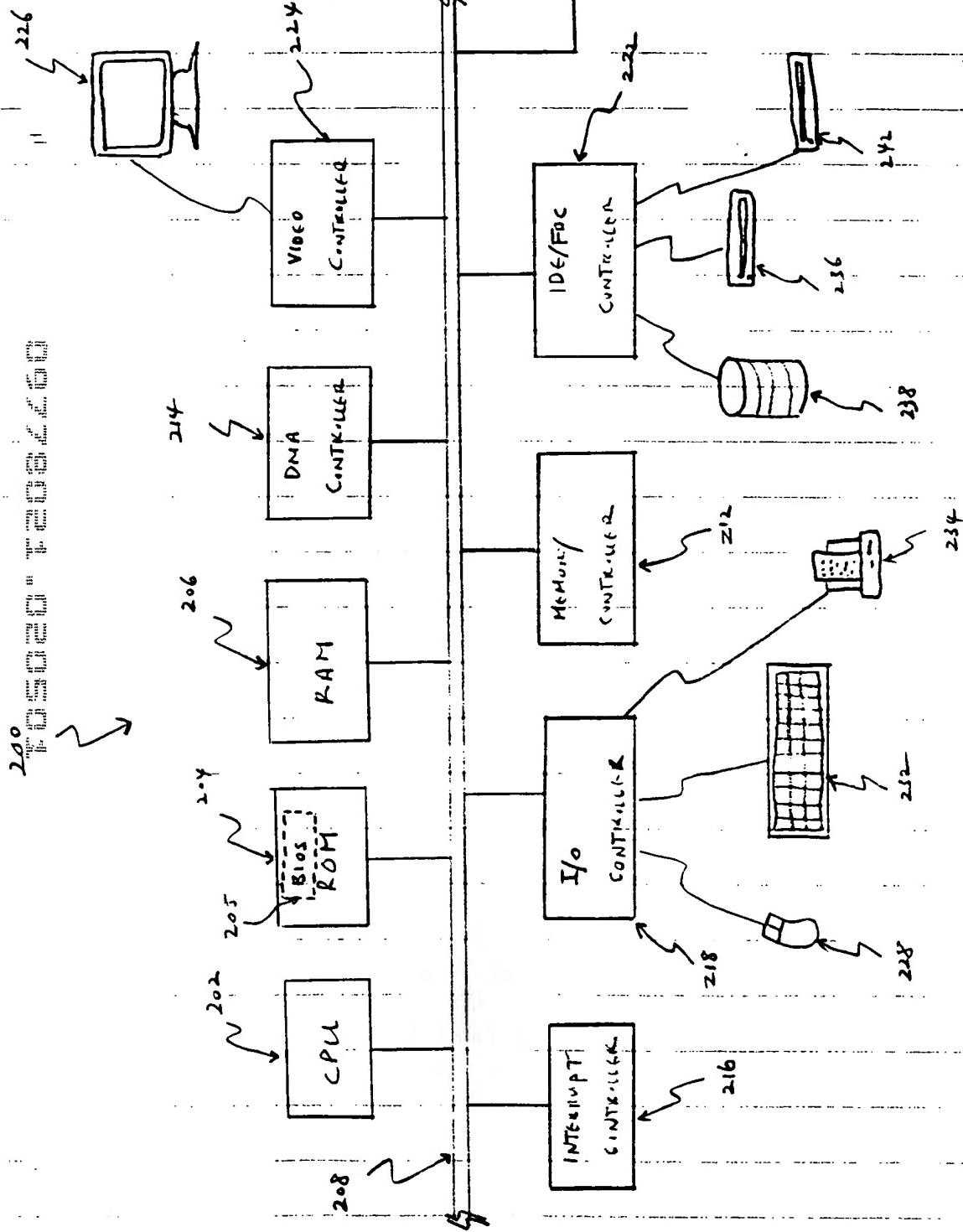
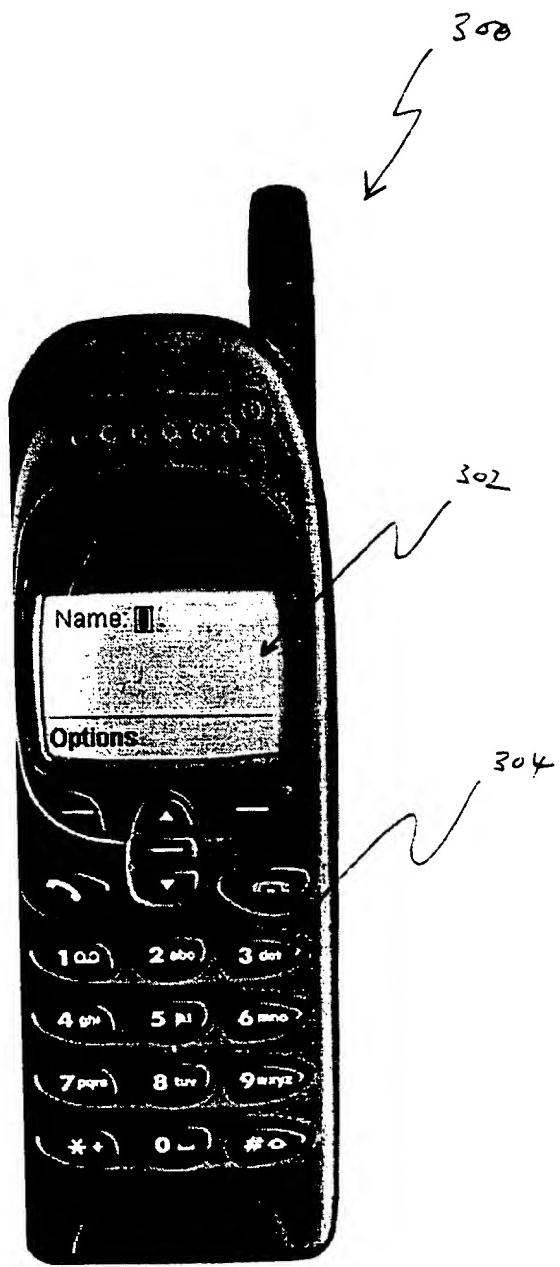


Fig. 2



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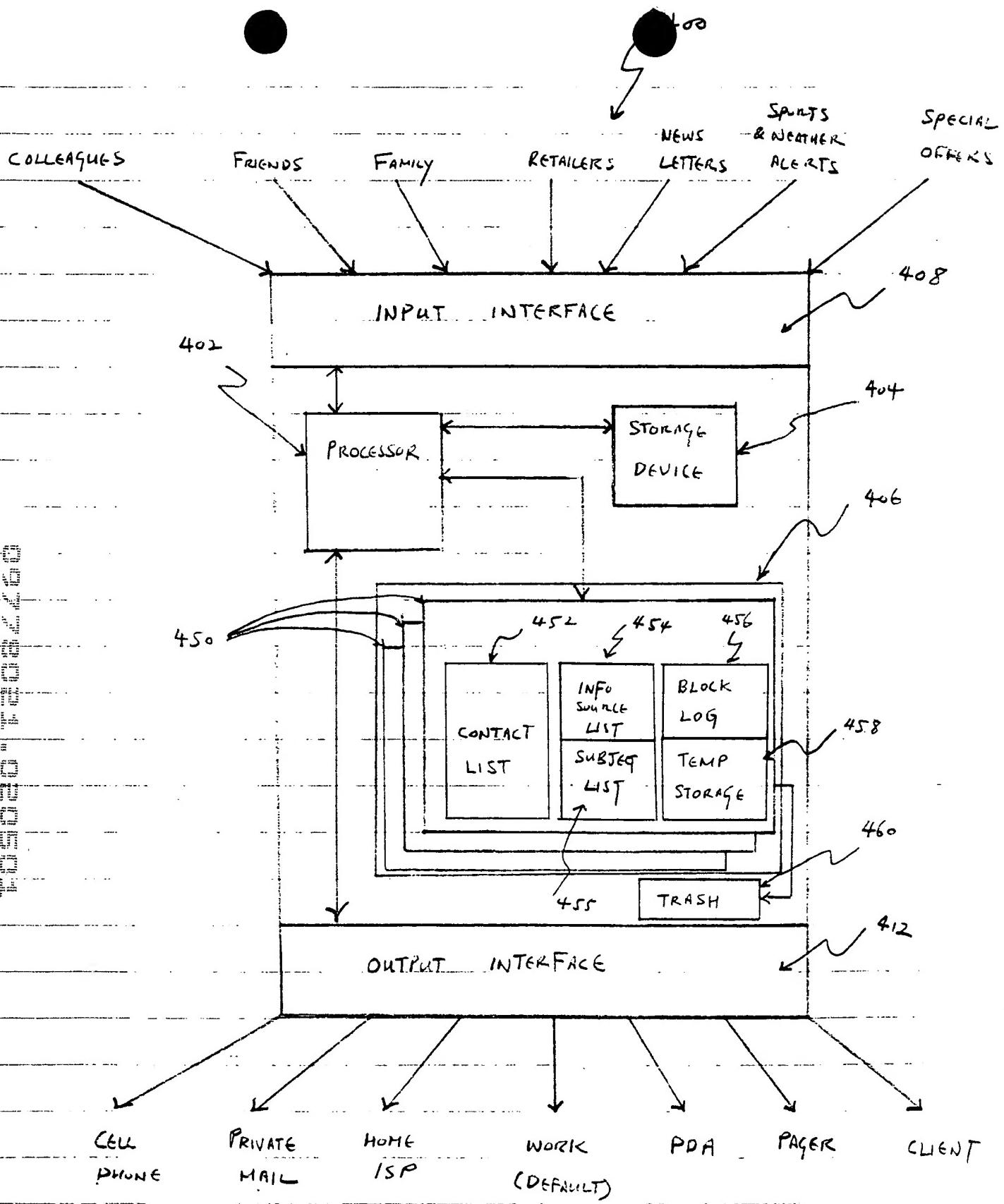


Fig 4

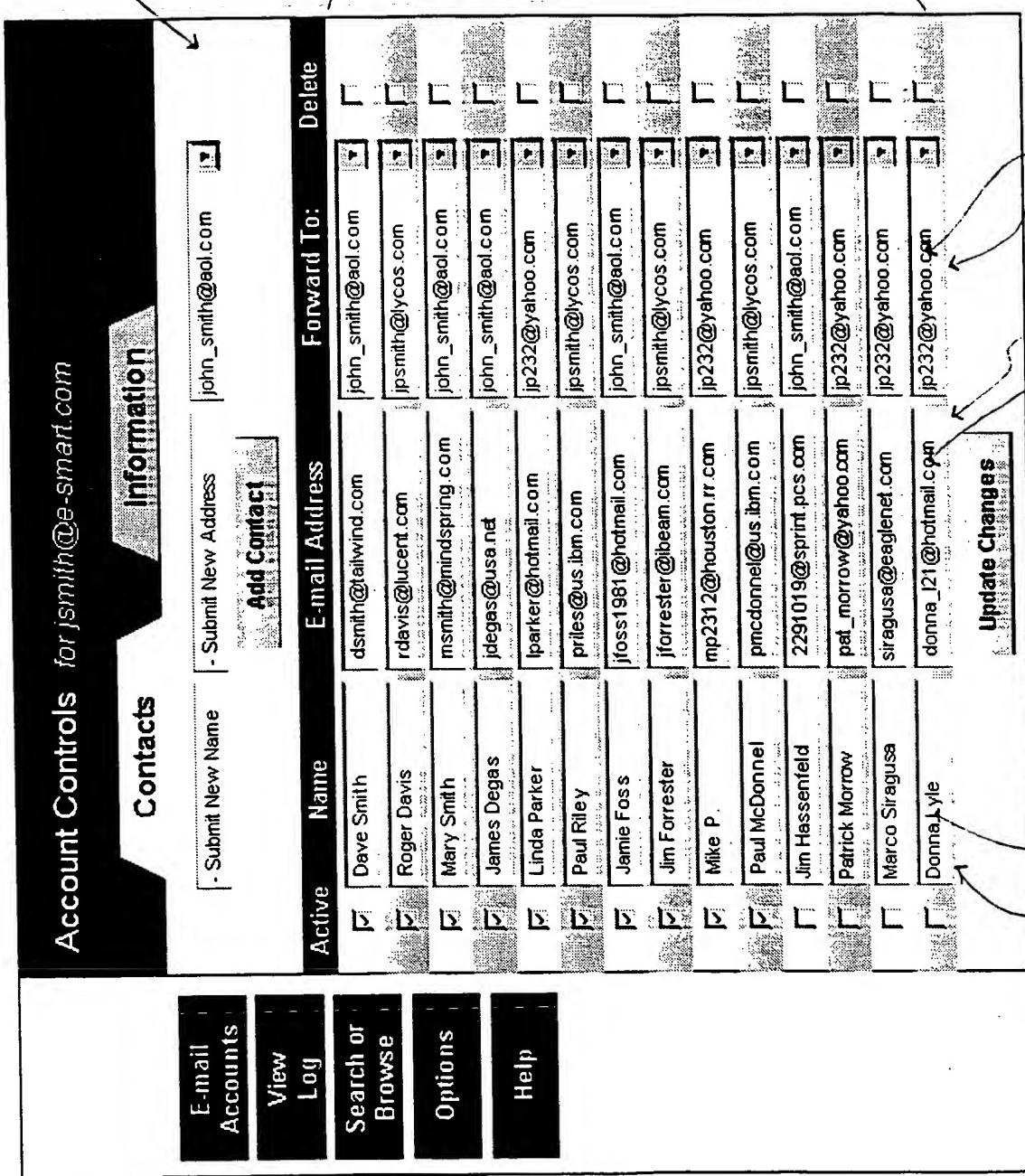


Fig. 5

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174

24

600

Account Controls for jsmith@e-smart.com					
Contacts		Information			
		Update Changes			
Active	Source	Title	Forward To:	Delete	
<input checked="" type="checkbox"/>	Land's End	What's New @ Land's End	john_smith@eol.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	CBS MarketWatch	Daily Market Update	john_smith@eol.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	LL Bean	LLB Mail	john_smith@eol.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	Estee Lauder	Newsletter	jp232@yahoo.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	TREK Bikes	TREK Dirt	jp232@yahoo.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	USA Today	Daily Briefings	john_smith@eol.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	art.com	Newsletter	jp232@yahoo.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	The Street.com	Stock Alerts	2349282@sprintpcs.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	REI	REI News	jp232@yahoo.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	Cooking.com	Newsletter	jp232@yahoo.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	Weather Channel	Local Forecast	2349282@sprintpcs.com	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	HUMANElines	HUMANElines	jp232@yahoo.com	<input type="checkbox"/>	
				update Changes	

612 622 624 614 626 616

My Lists for jsmith@e-smart.com

Newspapers

My E-mail
Addresses

Blocked
E-mail

Sign-up
Newsletters

Change
Password

Approval
Lists

My Credits

Contact Us
Help

Logout

Active	Delete	Source	Newsletter Title	Forward to:
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Business Week	Business Week	john_smith@aol.com
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Financial Advisors	Wallstreet Today	john_smith@aol.com
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Health Insurance	Health Views	john_smith@aol.com

702

704

706

FIS-7

Approval Lists for jsmithe-smart.com

Subjects

- My E-mail Addresses
- Blocked E-mail
- Sign-up Newsletters
- Change Password
- Approval Lists
- My Credits
- Contact Us
- Help
- Logout

Active	Delete	Subject Keyword	Forward To:	Copy To:	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Biking	john_smith@aol.com	john_smith@aol.com	810
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Sports	john_smith@aol.com	john_smith@aol.com	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Conference	john_smith@aol.com	john_smith@aol.com	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	NSPE	john_smith@aol.com	john_smith@aol.com	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Skiing	john_smith@aol.com	john_smith@aol.com	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Consulting	john_smith@aol.com	john_smith@aol.com	

822

812

81K

824

816

826

Fig 8

Blocked E-mail for jsmith@e-smart.com

View Log

	Temp Storage	Add Contact	Send To Me	Ask Sender To Resend	Date	Name/Address	Subject
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		1/31/01	Jim Jones jjones@xyz.com	Vacation
		<input type="checkbox"/>	<input checked="" type="checkbox"/>				
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		1/31/01	Bob Alan balan@ICI.com	See you next week
	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input checked="" type="checkbox"/>	1/29/01	Joanne Smith js2001@hotmail.com	My Car
		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1/28/01	Adam West balan@ICI.com	Batman comes to town
		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			

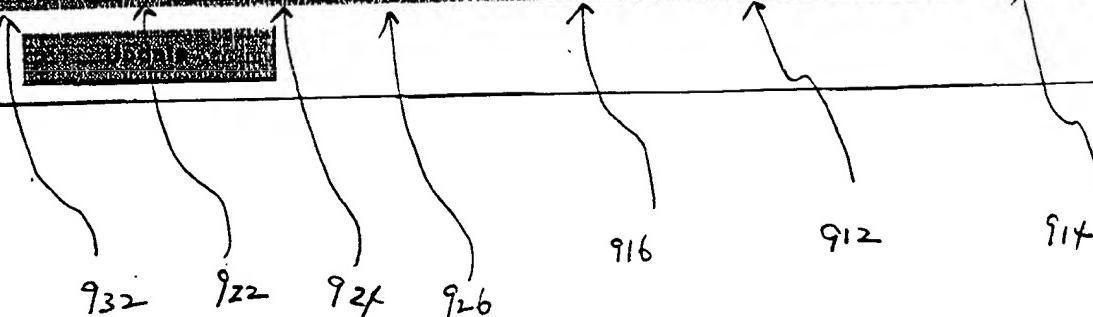


Fig. 9

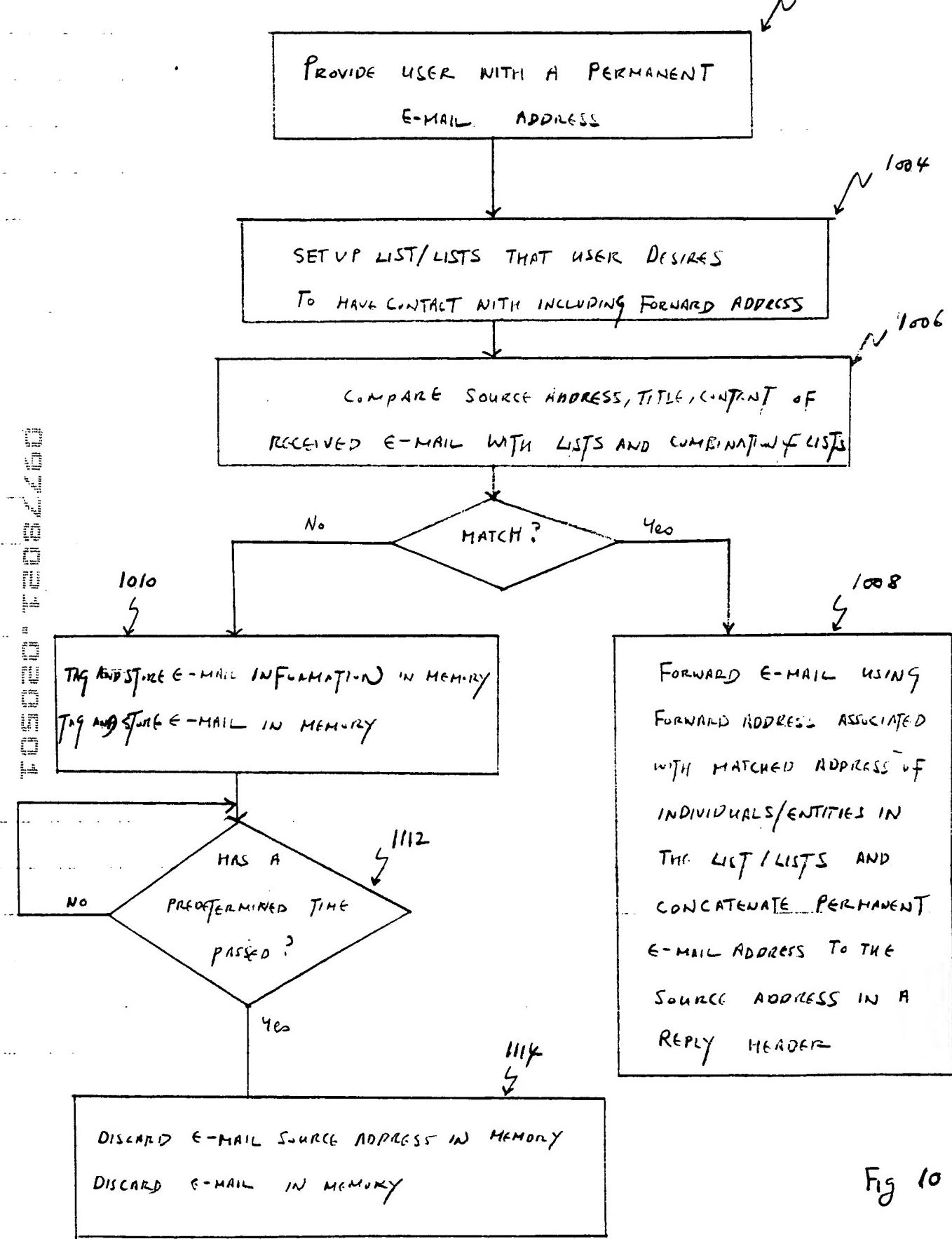


Fig 10

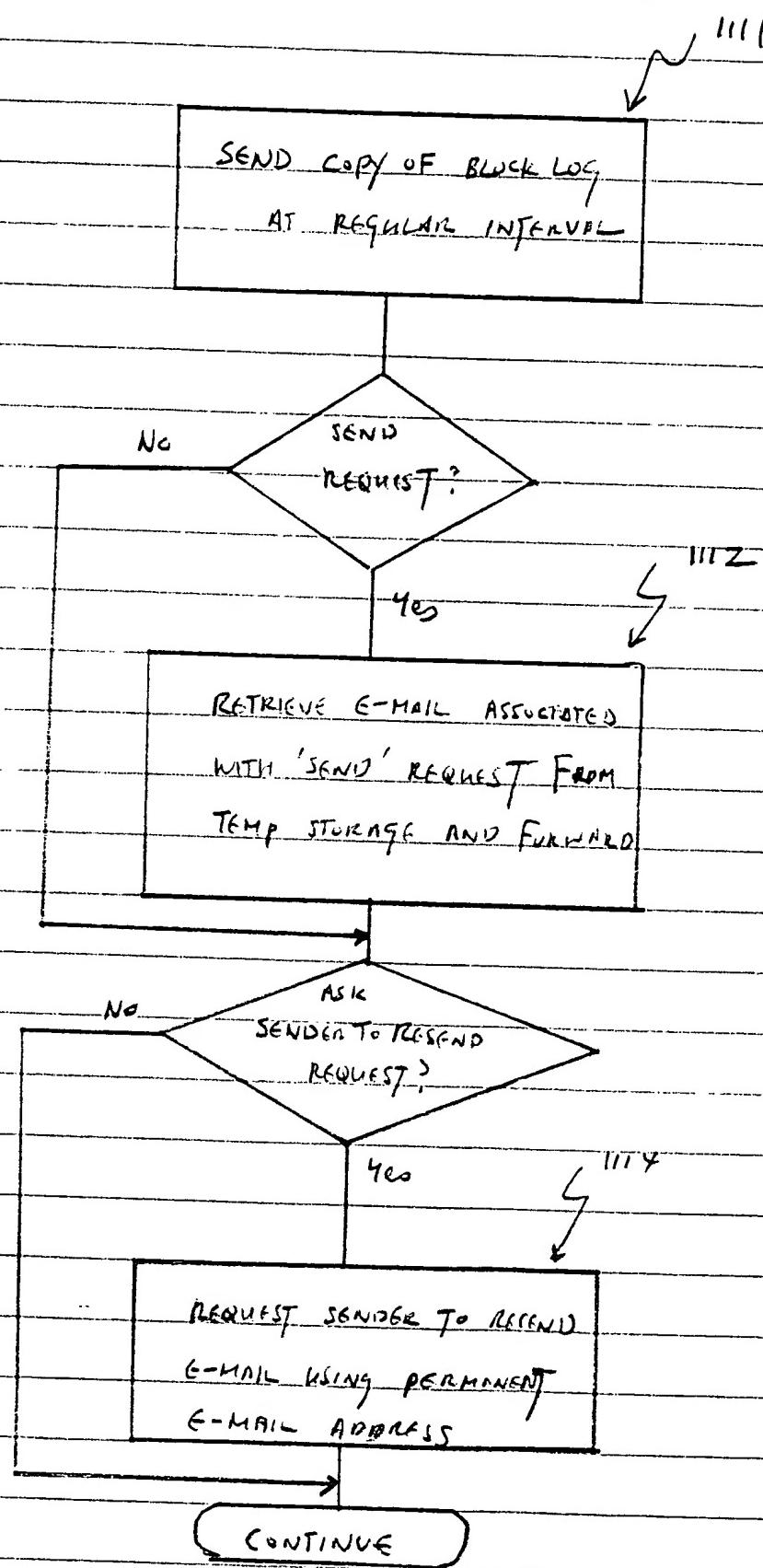


Fig. 11